**教 情 通 报**

2019-2020学年第1学期第八期

重庆交通职业学院2019-2020-1期学生满意度调查数据如下：

**2019-2020（1）期学生满意度调查基本情况**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **序号** | **学院** | **学生总人数** | **问卷调查人数** | **抽样百分比** | **总票数** | **有效票** | **无效票** |
|
|
| **1** | **交运学院** | **1304** | **243** | **18.63%** | **3402** | **3402** | **0** |
| **2** | **路桥与建筑学院** | **2439** | **300** | **12.30%** | **4200** | **4200** | **0** |
| **3** | **轨道学院** | **1006** | **91** | **9.04%** | **1274** | **1274** | **0** |
| **4** | **商学院** | **549** | **140** | **25.55%** | **1960** | **1960** | **0** |
| **5** | **大数据学院** | **647** | **169** | **26.12%** | **2366** | **2366** | **0** |
| **6** | **智能制造与汽车学院** | **2213** | **319** | **14.41%** | **4466** | **4466** | **0** |
| **7** | **公共事业管理学院** | **238** | **33** | **13.86%** | **462** | **462** | **0** |
| **总计** | | **8396** | **1295** | **15.42%** | **18130** | **18130** | **0** |

**全校2019-2020（1）期学生满意度票数百分比**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **指标** | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | | | | |
| **选项** | **极不 满意** | | | **不满意** | | | | **一般** | | | **满意** | | | | | | | **很满意** | | | | | **极不 满意** | | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** | | | |
| **票数** | **110** | | | **219** | | | | **1240** | | | **2465** | | | | | | | **2441** | | | | | **82** | | | | | **217** | | | | **1792** | | | **4881** | | | **4683** | | | |
| **百分比** | **1.69%** | | | **3.38%** | | | | **19.15%** | | | **38.06%** | | | | | | | **37.69%** | | | | | **0.70%** | | | | | **1.86%** | | | | **15.37%** | | | **41.87%** | | | **40.18%** | | | |
| **交运学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | | | |
| **选项** | | | **极不 满意** | | | **不满意** | | **一般** | | | **满意** | | | | | | | **很满意** | | | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | | **满意** | | | | **很满意** | |
| **票数** | | | **50** | | | **89** | | **287** | | | **463** | | | | | | | **326** | | | | | | **39** | | | | **94** | | | | **451** | | | | **923** | | | | **680** | |
| **百分比** | | | **4.11%** | | | **7.32%** | | **23.62%** | | | **38.10%** | | | | | | | **26.83%** | | | | | | **1.78%** | | | | **4.29%** | | | | **20.62%** | | | | **42.20%** | | | | **31.09%** | |
| **路桥与建筑学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | **满意** | | | | | | | **很满意** | | | | | **极不 满意** | | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** | |
| **票数** | | | | **33** | | | **38** | | | **245** | | | **574** | | | | | | | **610** | | | | | **17** | | | | | **50** | | | | **348** | | | **1117** | | | **1168** | |
| **百分比** | | | | **2.22%** | | | **2.50%** | | | **16.33%** | | | **38.26%** | | | | | | | **40.66%** | | | | | **0.62%** | | | | | **1.85%** | | | | **12.88%** | | | **44.68%** | | | **46.72%** | |
| **轨道学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | | **满意** | | | | | | | **很满意** | | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** | |
| **票数** | | | | **3** | | | **11** | | | **85** | | | | **197** | | | | | | | **159** | | | | | **3** | | | | **12** | | | | **106** | | | **413** | | | **285** | |
| **百分比** | | | | **0.65%** | | | **2.41%** | | | **18.68%** | | | | **43.29%** | | | | | | | **34.94%** | | | | | **0.36%** | | | | **1.46%** | | | | **12.94%** | | | **50.42%** | | | **34.79%** | |
| **商学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | | | **满意** | | | | | | | **很满意** | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** | |
| **票数** | | | | **13** | | | **22** | | | **157** | | | | | **277** | | | | | | | **231** | | | | **7** | | | | **20** | | | | **217** | | | **585** | | | **431** | |
| **百分比** | | | | **1.85%** | | | **3.14%** | | | **22.42%** | | | | | **39.57%** | | | | | | | **33.00%** | | | | **1.00%** | | | | **2.84%** | | | | **17.20%** | | | **46.41%** | | | **34.20%** | |
| **大数据学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | | | | **满意** | | | | | | **很满意** | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** | |
| **票数** | | | | **4** | | | **21** | | | **150** | | | | | | **340** | | | | | | **330** | | | | **0** | | | | **2** | | | | **211** | | | **675** | | | **633** | |
| **百分比** | | | | **0.47%** | | | **2.48%** | | | **17.75%** | | | | | | **40.23%** | | | | | | **39.05%** | | | | **0.00%** | | | | **0.13%** | | | | **13.95%** | | | **44.37%** | | | **41.61%** | |
| **智能制造与汽车学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | | | | **满意** | | | | | | | **很满意** | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** |
| **票数** | | | | **7** | | | **34** | | | **295** | | | | | | **537** | | | | | | | **722** | | | | **14** | | | | **35** | | | | **432** | | | **1033** | | | **1357** |
| **百分比** | | | | **0.43%** | | | **2.13%** | | | **18.49%** | | | | | | **33.66%** | | | | | | | **45.26%** | | | | **0.48%** | | | | **1.21%** | | | | **15.04%** | | | **35.98%** | | | **47.26%** |
| **公共事业管理学院2019-2020（1）期学生满意度票数百分比** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| **指标** | | | | **教学服务质量** | | | | | | | | | | | | | | | | | | | | | | | **教师教学质量** | | | | | | | | | | | | | | |
| **选项** | | | | **极不 满意** | | | **不满意** | | | **一般** | | | | | | | **满意** | | | | | | **很满意** | | | | **极不 满意** | | | | **不满意** | | | | **一般** | | | **满意** | | | **很满意** |
| **票数** | | | | **0** | | | **4** | | | **21** | | | | | | | **77** | | | | | | **63** | | | | **2** | | | | **4** | | | | **27** | | | **135** | | | **129** |
| **百分比** | | | | **0.00%** | | | **2.42%** | | | **12.72%** | | | | | | | **46.66%** | | | | | | **38.18%** | | | | **0.67%** | | | | **1.34%** | | | | **9.09%** | | | **45.45%** | | | **43.43%** |

满意度调查在一定程度上反映了学生对学校教学服务质量和教师教学质量的评价和期望，希望各学院关注满意度调查结果，仔细查找问题原因寻求改进对策，以我校优质校建设为契机，着力提高教学服务质量和教师教学质量，打造高水平双师型队伍，为提升学校总体教学质量和服务质量打下基础。

教学督导室

2019.12.25